



WARRANTY

FOR BLINDS AND SHADES SYSTEMS

The PBS –BANDALUX Exclusive Distributor– offers you warranty against possible defects in materials and functionality of the final products. If you had the need to use this warranty, simply contact PBS –BANDALUX Exclusive Distributor– at **+1 (305) 883-0008** or by email **customerservice@bandalux.com**

Who is covered: This warranty extends only to the original purchaser, in a residential and commercial application.

What is covered: All products are warranted against defects in materials and fabrication.

For how long: This warranty coverage will be for as long, as you the original buyer at retail, own our products.

How to get Service: To obtain service under this warranty, return your products along with the original sales receipt to the dealer from which it was purchased. You will be responsible for transporting the product to and from the dealer.

There are different warranties for COMPONENTS, FABRICS AND MOTORS for Blinds and Shades Systems:

WARRANTY FOR COMPONENTS: WARRANTY PERIOD IS 3 YEARS



WHAT IS COVERED

- Defects in materials.
- Systems and internal mechanisms.
- Components and brackets.
- Operating systems.
- Repairs or replacements will be made with like or similar products.

WHAT IS NOT COVERED

- If the product has not been installed in accordance with the installation instructions.
- Any conditions caused by normal wear and tear.
- Any materials if the installation has not been

installed in accordance with the installation instructions.

- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (such as, sun, wind, water or humidity) and discoloration or fading over time.
- Failure to follow Bandalux instructions when measuring, cleaning or maintenance.
- Shipping charges cost of removal and reinstallation.
- Incorrect orders due to incomplete or inaccurate information provided by the customer.
- Color variations compared to the catalogs,

pictures or illustrations.

- Measurement variations of height and/or width of the blinds or shade of +/-0.2% or less.
- Any treatment applied to the product, be it for washing or any other purpose that is not expressly recommended by Bandalux.
- The proximity of the shades or blinds to abnormal heat sources and/or corrosive chemical that may alter the quality, appearance and presentation of the product.
- Damages due to the consequences of natural disasters, or unforeseeable circumstances.

WARRANTY FOR FABRICS: WARRANTY PERIOD IS 5 YEARS



Bandalux warrants its fabrics manufactured under the ISO 9001 quality standard for a period of 5 years from the date of the shipment.

WHAT IS COVERED

- Defects or damages in fabrics.
- Abnormal degradation.
- Rupture.
- Discoloration due to fabric damage.

WHAT IS NOT COVERED

- If the product has not been installed in accordance with the installation instructions.
- Any conditions caused by normal wear and tear.

- Abuse, accidents, misuse or alterations to the fabric.
- Exposure to the elements (sun damage, wind, water or humidity) and discoloration or fading over time.
- Failure to follow Bandalux instructions when measurement, cleaning or maintenance.
- Shipping charges cost of removal and reinstallation.
- Incorrect orders due to incomplete or inaccurate information provided by the customer.
- Color variations of the fabric compared to the colors as viewed in catalogs, pictures, illustrations or

on the website.

- Measurement variations of height and/or width for the blinds or shade of +/-0.2% or less.
- Damage due to Transport and/or storage conditions.
- Using any inappropriate mechanism in connection with the installation of the blinds, especially in areas exposed to strong winds.
- Normal wear, tear and aging of the fabric.
- Damage due to natural disasters or unforeseeable circumstances.

WARRANTY FOR MOTORS: WARRANTY PERIOD IS 5 YEARS



Bandalux warrants 5 years of the motors from date of manufacture factory set supplier.

WHAT IS COVERED

- Defects or damages in fabrics
- Repair or replacement of motors known faulty.

WHAT IS NOT COVERED

- Transport costs to and from repair or replacement of motors known faulty.

- Charges removal and reinstallation of products.
- Costs of repair or replacement of products damaged due to improper installation or an inappropriate used.
- Damage caused when the instructions have not been expressly followed.
- Damage due to the consequences of natural

disasters or unforeseeable circumstances.

- The use of automation and electrical accessories in case of no wiring right diagrams available for which they are intended.
- The consequences of the motor installation in a non-horizontal position as indicated in the instructions for installation.